



# Supplier of the Year

## Entry criteria and submission advice

### CATEGORY SPECIFICS

Light and urban rail systems rely on the support and participation of a vast array of organisations across the public and private sectors. Businesses of all sizes form this complex supply chain and all are vital to safe and efficient construction, operations and maintenance. Whose innovation and dedication to customer service has really shown over the last 12 months?

### GENERAL

- > The Global Light Rail Awards are free to enter.
- > Entry submissions are preferred in digital PDF format, although can be supplied as printed copies.
- > Please include high-resolution photographs, diagrams and graphics to support your entry where applicable.
- > Award entries should be a minimum of 2 pages and a maximum of 10 pages.
- > Submissions of the same entry for more than one category are welcomed with additional cover sheets.
- > Testimonials are highly recommended, for example from passengers, clients or partner organisations.
- > If your entry has already won awards elsewhere, please tell us as this supports its credibility.
- > Award entries will be accepted up to the deadline of **FRIDAY 7 AUGUST 2020**.
- > You will be informed if you've made the final shortlist.
- > The Judging Panel's decision is final and no correspondence will be entered into.

Awards categories will be judged based upon the following criteria:

- > Customer service
- > Direct benefit
- > Innovation or thinking differently
- > Added value
- > Value for money
- > Teamwork and collaboration

### 2019 HONOURS

**WINNER:** Mott MacDonald

**HIGHLY COMMENDED:** Ian Rowe Associates

**HIGHLY COMMENDED:** British Steel

