



Most Improved System

Entry criteria and submission advice

CATEGORY SPECIFICS

This award recognises those operators and networks that have made the biggest steps forward over the last 12 months. This could be one major initiative or many smaller projects, and may be evidenced, for example, by investment in re-equipment and expansion, increased ridership figures, improved safety, efficiency or cost savings, higher customer satisfaction figures, reduced fare evasion or outstanding customer testimonials.

GENERAL

- > The Global Light Rail Awards are free to enter.
- > Entry submissions are preferred in digital PDF format, although can be supplied as printed copies.
- > Please include high-resolution photographs, diagrams and graphics to support your entry where applicable.
- > Award entries should be a minimum of 2 pages and a maximum of 10 pages.
- > Initiatives (including improvements to existing schemes) must have been implemented after May 2018.
- > Submissions of the same entry for more than one category are welcomed with additional cover sheets.
- > The strongest entries will convey results in a statistical manner and show how the results have been measured.
- > If the improvements provide a solution to an existing problem, make sure you describe the previous situation and highlight the subsequent positive changes
- > Testimonials are highly recommended, for example from passengers, clients or partner organisations.
- > Award entries will be accepted up to the deadline of Friday 30 August 2019.
- > You will be informed if you've made the final shortlist.
- > The Judging Panel's decision is final and no correspondence will be entered into.

Awards categories will be judged based upon the following criteria:

- > Direct benefit
- > Innovation or thinking differently
- > Added value
- > Value for money
- > Tangible impact

2018 HONOURS

WINNER: Praha Tramvaje (DPP)

WINNER: Glasgow Subway

HIGHLY COMMENDED: Edinburgh Trams

HIGHLY COMMENDED: Tranvía de Zaragoza

2017 HONOURS

WINNER: Midland Metro

HIGHLY COMMENDED: Edinburgh Trams



Most Improved System

Qualifying dates: June 2018 – August 2019
 Closing date: Friday 30 August 2019

ENTRY CRITERIA

All entries must be submitted on a **maximum of ten pages** and accompanied by at least three high-resolution images in .jpeg or .tiff format and the signature of an authorised person. You are free to include supporting brochures, videos and other media. For judging purposes please submit 3 copies of each entry – entries can be submitted into more than one category.

Awards categories will be judged based upon the following criteria:

1. Direct benefit
2. Innovation
3. Added value
4. Value for money
5. Tangible impact

Entrant

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Outline of entry

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Additional comments

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PLEASE ATTACH SUPPORTING MATERIAL/IMAGES

ENTRY SUBMITTED BY

Name

Position

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Contact e-mail

Tel No

Signature

COUNTER-SIGNATORY

Name

Position

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Signature

AWARD WILL BE RECEIVED BY

Name

Position

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ALL ENTRIES SHOULD BE SENT TO:

E-mail: awards@lrtap.com

Post: **2019 Global Light Rail Awards,**
13 Orton Enterprise Centre, Bakewell Road,
Orton Southgate, Peterborough, PE2 6XU UK
by no later than Friday 30 August 2019.

For further information about any aspect of the awards,
 call us on +44 (0)1733 367604 or e-mail awards@lrtap.com