

## BEST CUSTOMER INITIATIVE

SPONSORED BY



WINNER: TRAM Barcelona  
HIGHLY COMMENDED: KeolisAmey Docklands

## EMPLOYEE OF THE YEAR

SPONSORED BY



WINNER: Daniel Patterson – Nottingham Trams  
HIGHLY COMMENDED:  
Tom Rowe – National Express/Midland Metro

## TEAM OF THE YEAR

SPONSORED BY



WINNER: UKTram  
WINNER: Midland Metro Alliance Metro Development Team  
HIGHLY COMMENDED: CAF Rail UK (Edinburgh Tram)

## ENVIRONMENTAL & SUSTAINABILITY INITIATIVE

SPONSORED BY



WINNER: Transport for Greater Manchester  
HIGHLY COMMENDED: Kaohsiung Light Rail Project

## MANUFACTURER OF THE YEAR

WINNER: CAF  
HIGHLY COMMENDED: Brookville Equipment Corporation

## MOST IMPROVED SYSTEM

SPONSORED BY



WINNER: Midland Metro  
HIGHLY COMMENDED: Edinburgh Trams

## OPERATOR OF THE YEAR

WINNER: Edinburgh Trams  
WINNER: Transdev Dublin Light Rail  
HIGHLY COMMENDED: Pre-Metro Operations

## JUDGES' SPECIAL RECOGNITION

Manchester Metrolink

## PROJECT OF THE YEAR UNDER €50M

WINNER: Nottingham Trams

## PROJECT OF THE YEAR OVER €50M

SPONSORED BY



WINNER: KC Streetcar  
HIGHLY COMMENDED: SETRAM – Sidi Bel Abbés Tramway

## SIGNIFICANT SAFETY INITIATIVE

SPONSORED BY



WINNER: KeolisAmey Docklands  
HIGHLY COMMENDED: Metrotenerife

## SUPPLIER OF THE YEAR

SPONSORED BY



WINNER: Mott MacDonald  
HIGHLY COMMENDED: Lander Simulation & Training  
HIGHLY COMMENDED: Passenger Technology Group

## TECHNICAL INNOVATION OF THE YEAR

SPONSORED BY



WINNER: MPT  
HIGHLY COMMENDED: Kaohsiung Light Rail Project  
HIGHLY COMMENDED: Midland Metro Alliance

## VISION OF THE YEAR

SPONSORED BY



WINNER: Blackpool Transport  
HIGHLY COMMENDED: Dallas Area Rapid Transit

## JUDGES' SPECIAL AWARD

SPONSORED BY



David Walmsley  
Howard Johnston  
Steve Firth