**Best Customer Initiative**  
Sponsored by North Star Consultancy  
**HIGHLY COMMENDED:** GEST – Mobiwallet  
**WINNER:** Transport for Greater Manchester – Free Wi-Fi – Manchester Metrolink

**Significant Safety Initiative**  
Sponsored by Mott MacDonald  
**HIGHLY COMMENDED:** SETRAM – TachyTram  
**WINNER:** London Trams – Pedestrian crossing improvements  
**WINNER:** UKTram – Tram Accident and Incident Reporting (T.A.I.R) Database

**Technical Innovation (Infrastructure)**  
Sponsored by UKTram  
**HIGHLY COMMENDED:** Lanes Group – UAV Surveying  
**WINNER:** Colas Rail – Besançon ‘Greenway’ track solution

**Technical Innovation (Rolling stock)**  
Sponsored by UKTram  
**HIGHLY COMMENDED:** Global Green Composites – Mighty Bar  
**HIGHLY COMMENDED:** Bombardier Transportation – Driver Assistance Systems  
**WINNER:** Brookville Equipment Corporation – Liberty Modern Streetcar

**Supplier of the Year Under €10m**  
Sponsored by Keolis  
**HIGHLY COMMENDED:** Inside Out Group  
**WINNER:** Rowe Hankins

**Supplier of the Year Over €10m**  
Sponsored by Keolis  
**HIGHLY COMMENDED:** MPT  
**WINNER:** Mott MacDonald

**Manufacturer of the Year**  
**HIGHLY COMMENDED:** Bombardier Transportation  
**HIGHLY COMMENDED:** CAF  
**WINNER:** Pesa

**Project of the Year Under €50m**  
**HIGHLY COMMENDED:** Transport for Greater Manchester – Transforming Deansgate-Castlefield  
**WINNER:** Manx Electric Railway – Ballure Bridge remedial works

**Project of the Year Over €50m**  
**HIGHLY COMMENDED:** Dallas Area Rapid Transit – Dallas Streetcar  
**WINNER:** Transport for Greater Manchester – Metrolink to Manchester Airport  
**WINNER:** Tramlink Nottingham – NET Phase Two
Outstanding Engineering Achievement
Sponsored by Colas Rail
HIGHLY COMMENDED: Siemens Mobility North America – Off-wire World Record
WINNER: DB Regio Tyne and Wear – Metrocar ¾ life refurbishment

Employee/Team of the Year
Sponsored by MPT
HIGHLY COMMENDED: Cordant Cleaning – Midland Metro
HIGHLY COMMENDED: RATP Dev (Metrolink) – Graham Thornton / Expansions and Projects Team
WINNER: NET Phase Two – ‘Uniting Ambition’

Operator of the Year
Sponsored by Garrandale Group
HIGHLY COMMENDED: RATP Dev (Metrolink)
WINNER: Edinburgh Trams

Most Improved System
Sponsored by Tramways & Urban Transit
WINNER: Tyne and Wear Metro

Vision of the Year
WINNER: National Express Midland Metro / Centro – T3: Transforming Tram Travel

Best Environmental & Sustainability Initiative
Sponsored by Bombardier Transportation
HIGHLY COMMENDED: Garrandale Group – Sustainability in light rail
WINNER: Jerusalem Transportation Masterplan Team – City pollution reduction

Judges’ Special Award
Sponsored by Light Rail Transit Association
Geoffrey Claydon CB